

Niagara University Group Tour Policies

Tour Hours for NU Groups

NU Group Tours are available from 10:00 a.m. to 4:00 p.m., with possible accommodations outside these hours. Requests can be made between 9:00 a.m. and 5:00 p.m. Guided tours are subject to staff availability. Times outside that window will be considered but not guaranteed.

NU Faculty, Staff, and Students Group Tours

Admission is free for Niagara University faculty, staff, and students. [All bookings must be made online](#). The Community and Academic Engagement Manager (CAM) will contact you regarding your request.

Booking Requirements:

- Standard tours: Request at least two weeks before your visit
- Custom tours: Request at least three weeks before your visit

Please provide the following information:

- Tour Date/Day
- Time
- Organization/Academic Department
- Number of Participants
- Contact Name and Email
- Phone
- Description of educational needs, tour context, or special equipment requirements

For tour customizations, including artwork requests from the vault, please make your request at least three weeks in advance. [Our collection is accessible](#) online and searchable by artist or title.

Booking Confirmation and Cancellations

Your tour is confirmed once you receive a Group Tour Confirmation from the CAM. This confirmation applies to both free and paid tours. Please notify the CAM at least two days before your scheduled visit for any minor modifications. We appreciate your consideration of our staff's time and expertise